

NIKITAWASSON

ACCREDITED PRACTISING DIETITIAN

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Terms & Conditions:

- By booking and attending your first appointment with the Dietitian (Nikita Wasson), you agree to the terms and conditions, as set out below.
- All appointments must be paid for on the day, by cash, credit card, direct debit or BPAY. Please note I currently do not accept 'eftpos' only cards.
- Medicare rebates will be processed following your appointment if you have the appropriate paperwork, and you will be required to pay a gap fee. Please ask for more information about gap fees if you are unsure.
- A receipt will be provided at the end of your consultation for your records, and to allow you to claim a rebate from your private health insurer, if applicable.
- **Cancellations within 48hrs of your scheduled appointment time will incur 100% forfeit of consultation fees, as I am unable to reschedule within this time frame. Non-attendance will also be charged full fees.**
- If a patient is deemed to be late to an appointment, the appointment will run according to the original time so as to not hinder the time management of other patients scheduled for appointments.
- Failure to schedule or attend appointments as per the recommended schedule may result in poor outcomes and is solely the client's responsibility.
- The practitioner does not claim to cure any conditions and uses best practice and scope of practice ONLY, to support, identify and address possible causes, as set out by the Dietitians Association of Australia.
- The Dietitian will not be held responsible for non-disclosure of vital information that may affect the treatment plan.
- All materials resulting from our work together are for your personal information only. They are not to be copied, resold or shared with third parties for profit, health benefit to others or for any other reason.
- All personal information is confidential between the Dietitian and client. Electronic records will be kept within a password protected system. The Dietitian will not disclose any personal information to any third parties with the exception of written communication to the client's GP and/or referring specialist. Please indicate if you do not wish for this to occur. Medicare requirements require the Dietitian to provide a written report to the referring GP following the client's first and last Medicare appointment.
- If you do not agree to these Terms & Conditions, please do not proceed with your appointment, and contact me to discuss further.

Additional terms & conditions for **video & phone** consultations:

- Skype and phone consults will be charged on booking confirmation - 1 week prior to appointment. Payments can be made by credit card, direct debit, or BPAY. There are no refunds for failure to attend the appointment at the scheduled time. This fee will be refunded if the appointment is cancelled/rescheduled with at least 48 hours-notice.
- It is understood that a strong internet connection is required by the client for an effective consultation. Should connectivity issues become a problem, phone consultation may be accepted as a suitable alternative until the client can access a suitable internet connection. This, however, may impact the effectiveness of the consultation process and it is the client's responsibility to rectify this.